IN THE UNITED STATES PATENT AND TRADEMARK OFFICE PATENT EXAMINING OPERATION

First Named Inventor: Clive Morel FOURMAN

Serial No: 10/561,502

Group Art Unit: 4135

Filed: December 19, 2005

Examiner: Stephanie R. Zagarella

Att. Docket No.: S1011/20191

Confirmation No.: 6422

For: SYSTEM FOR FACILITATING MANAGEMENT AND ORGANISATIONAL

DEVELOPMENT PROCESSES

AMENDMENT

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria VA 22313-1450

Sir:

INTRODUCTORY COMMENTS

In response to the Office Action dated July 1, 2009, the time for responding thereto being extended up to and including December 1, 2009 in accordance with a Petition for Extension of Time submitted herewith, please amend the above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims, which begins on page 3 of this paper.

Remarks/Arguments begin on page 5 of this paper.

CERTIFICATE OF MAILING/TRANSMISSION PURSUANT TO 37 CFR 1.8

I hereby certify that this correspondence and any attachments referenced therein is/are being mailed/transmitted to the USPTO by: (A) first class U.S. mail with sufficient postage (37 CFR § 1.1(a)); (B) facsimile (37 CFR §

1.6 (d)); or (C) EFS-Web (37 CFR § 1.6(a)(4)) on the date shown below.

Date: 11/30/09 Signature:

Name: Barry A. Stein